

## **GENERAL SPOTTOBALL RULES**

1. Spottoball is played by studying a frozen sports action image with the ball missing, and then placing "spots" in the positions the player believes the ball should be on the image.
2. Each spot played consists of X/Y coordinates which are relative to the game image.
3. A game of Spottoball requires a minimum of 1 (One) Spot to be played at a cost of NGN100.
4. For Customers who play Spottoball online, a played game becomes valid when a Ticket containing the customer's Coupon Code is generated after successful payment.
5. For Customers who play Spottoball at a bet shop or retail outlet, a played game is not valid until the Coupon ID has been verified by a cashier after the Customer makes payment, and BEFORE the game's closing time.
6. Any Customer who is unsure about the validity of a game they have played, should please contact Customer Service.
7. It is the Customer's responsibility to verify that the number of spots played and the relevant cost is to their satisfaction. It will not be possible to cancel or change spots played once payment has been made by the Customer. For bet shop Customers, the X/Y coordinates printed on the ticket are final. And for online Customers the Coupon Code on their ticket is final.
8. We have the right to refuse, accept or partially accept spots played. Furthermore, we reserve the right to cancel all played games before the draw begins without any explanation. In such instances all Customers will be contacted via SMS, E-mail, or Private Message to their Betting Account informing them of the cancellation and for refunds where applicable.
9. We have the right to limit the maximum potential winnings.
10. All the information, dates and timings published by us are purely indicative. If the time or date of game close is brought forward, all spots placed before the new draw event time and which have been confirmed by us shall be considered valid. It will not be possible to play any spots after game close – Customers will have to wait for the next game to open.
11. In the event that two more players register the same exact winning X/Y coordinates in a given game, they will all be declared winners and the winning prize will be divided equally amongst them.
12. In the event of any dispute the Customer agrees that the records of our server shall act as the final authority in determining the outcome of any claim.
13. We reserve the right to withhold payment and to declare spots played in a game as void if there is evidence that the following has occurred: (i) the integrity of the game has been called into question; (ii) the game has been manipulated. Any player found to be culpable in breaching the game and manipulating the game based on firm evidence will forfeit their winnings and may be prosecuted.
14. Neither we nor our agents shall be responsible for failure of performance due to causes beyond their control, including without limitation, work stoppages, internet connection going down, hacking that shuts down the site, fires, civil unrest, riots, rebellion, acts of God and similar occurrences.